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EVENT HEROES

The three-day online conference focusing on climate change brought together an international audience covering multiple time zones.

## Challenges

- Short turn-around from event confirmation to delivery
- 3 session tracks running simultaneously throughout the event requiring interpreting into French and Spanish, with a team of 6 interpreters per language
- Integration of remote simultaneous interpreting (RSI) platform with event platform for ease of access by 500 attendees
- Climate change/environmental subject matter, requiring accurate interpretation of industry-specific key terminology
- Last minute changes to the event schedule and agenda

## Solutions

- Quickly assigned a dedicated support staff from the global team
- Qualified and experienced interpreters, we were able to provide sufficient interpreting resources, as well as contingency back-ups if required, all with the relevant subject matter expertise
- The Janus RSI scalable tech platform was swiftly tested and implemented to create a seamless user experience within the CrowdComms platform. Attendees were able to select their required interpreting language with just 2 clicks



### **Tom Hitch**, CrowdComms' Account Manager:

*"Janus' speed and responsiveness to an evolving brief enabled us to deliver the level of complexity that the event required. Despite the short turn-around between the project start and the live event delivery days, the team at Janus handled the pressure at all times and were*

*a pleasure to deal with. Janus' support and professionalism throughout allowed for a positive result for all parties, and I would not hesitate to use their simultaneous interpretation on other suitable events again."*